

CANCELLATION FEES & REFUNDS

CARE FERTILITY

April 2026

CANCELLATION FEES AND REFUNDS

Unfortunately, there are times when a treatment cycle needs to be cancelled.
Depending on where you are in your cycle, this may mean a cancellation fee applies or that you're eligible for a partial refund. The details below explain what to expect in each situation.

CANCELLATION FEES

If treatment is unfortunately cancelled during the monitoring stage, **fees will be charged** based on the care and services you've received up to that point.

FROZEN EMBRYO REPLACMENT OR IUI	£675.00
IVF	£895.00
IVF USING DONATED EGGS	£985.00
FROZEN EMBRYO REPLACEMENT USING DONOR EMBRYOS (FOLLOWING FAILED THAW)	£2680.00

CANCELLATION REFUNDS

If treatment is cancelled after monitoring but before embryo transfer, you may be **eligible for a refund** for any services that haven't been carried out.

NO EGGS COLLECTED (FAILED EGG RECOVERY)	£565.00 HFEA fee is also refunded
FROZEN EMBRYOS DO NOT SURVIVE THAWING	£990.00 HFEA fee is also refunded
NO FERTILISATION OR NO EMBRYO DEVELOPMENT (FAILED FERTILISATION/CLEAVAGE)	£485.00

PGT- A REFUNDS

If egg recovery, fertilisation, or embryo development is not successful, the **full PGT-A fee will be refunded** to you.	Full PGT-A fee refunded
If embryos are cultured but none are suitable for biopsy, you will **receive a partial refund** of the PGT-A fee.	£370